

**WRITTEN QUESTION TO THE MINISTER FOR SOCIAL SECURITY  
BY DEPUTY C.S. ALVES OF ST. HELIER  
ANSWER TO BE TABLED ON TUESDAY 12th FEBRUARY 2019**

**Question**

Can the Minister confirm whether 12 permanent and full-time posts for Income Support assessors are currently being filled by agency workers on terms and conditions that do not include a sick pay entitlement and or pension provision?

Can the Minister advise whether or not this is in breach of Jersey Advisory Conciliation Services guidelines on zero-hour contracts?

**Answer**

There are no permanent roles within Income Support being filled by agency workers.

The Minister considers that the department's decision to engage temporary workers via an agency does not breach JACS guidance that relates to the use of zero-hour contracts.

The Minister considers the department's current use of temporary workers is appropriate given the department's workload and obligations. The department must be able to act quickly to set-up new projects and initiatives and to provide support to customers following changes in legislation.